



Frequently Asked Questions

Q. The results disappear too quickly.

A. Turn ON Clear Results and set the Delay to a longer interval.

Q. The words disappear while I'm typing.

A. Turn OFF Reset When Idle, or set the Delay to a longer interval.

Q. Why does iJudge keep asking me for the Word Count?

A. You have the Prompt Word Count feature turned ON. You can turn it OFF under Settings.

Q. Why does iJudge keep asking me for a Password?

A. You have the Require Password feature turned ON. You can turn it OFF in Settings.

Q. When I shake my device, it doesn't clear the words.

A. Check to make sure that the Shake to Shuffle setting is turned ON under Settings.

Q. The app changes color if the results are good or bad, but it doesn't display the words "GOOD" or "BAD" anymore.

A. The Result Labels setting is set to NONE. You can select another set of labels in Settings.

Q. The words I type keep disappearing before I can check them.

A. You have Reset When Idle turned ON, and/or your Delay is too short. Either turn OFF this setting or set a longer Delay under Settings.

Q. What do TWL and OSPD mean?

A. TWL and OSPD are abbreviations for the various word lists (lexicons) that are available.

Q. Help! I forgot my Password!!

A. There is no way to recover your password. If you forget the Settings Password, delete and reinstall the app. This will reset your Settings. You may need to restart the device before reinstallation.

Q. How do I run the Tutorial?

A. Tap Settings, then Help Screens to view the Tutorial.



Idiolex Software



iJudge

Word Lookup Utility

FAQ (continued)

Q. How do I contact Idiolex Software?

A. Tap on **Settings** > **Contact Idiolex** and click on **Contact**.

Q. Where can I get technical support?

A. Tap on **Settings** > **Idiolex Website** and click on **Support**.